

Taking precautions after the advisory ends

For single family homes:

Here's how to flush, clean, and sanitize areas that have contact with water after the boil water advisory ends:

- Flush all water-using fixtures by running the hot and cold taps for five minutes.
- Ensure equipment with water line connections, such as refrigerator water and ice dispensers are drained, flushed, cleaned and disinfected according to the manufacturer's recommendations.
- Read and follow the manufacturer's instructions for flushing, cleaning, and sanitizing cisterns (containers that store drinking water), water filters, and ice and water dispensers.
- You may need to drain and refill hot-water tanks if there was a loss of power or gas to the tank for an extended period (e.g. evacuation events).
- Run water softeners through a regeneration cycle. Follow the instructions from the manufacturer.

For larger buildings

- For multi-storey and large buildings, maintenance staff can flush taps starting on the bottom floor closest to the service connection by running the hot and cold taps for five minutes. Once every faucet on the entire floor has been flushed for five minutes, proceed to the next floor, and continue the procedure until the fixtures and faucets on all floors are flushed.
- Ensure equipment with water line connections such as refrigerator water and ice dispensers are drained, flushed, cleaned and disinfected according to the manufacturer's recommendations.
- Flush, drain, clean and disinfect cisterns that contained the affected water source.
- You may need to drain and refill hot-water tanks if there was a loss of power or gas to the tank for an extended period (e.g. evacuation events).
- Run water softeners through a regeneration cycle according to manufacturer's recommendations.